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# TEMS™ SYMPHONY 7.4 PRODUCT PRESENTATION



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## AGENDA

- **TEMS Symphony Overview**
- Key Features
- What's Next?



## WHAT IS TEMS SYMPHONY?

### **A multichannel benchmarking platform**

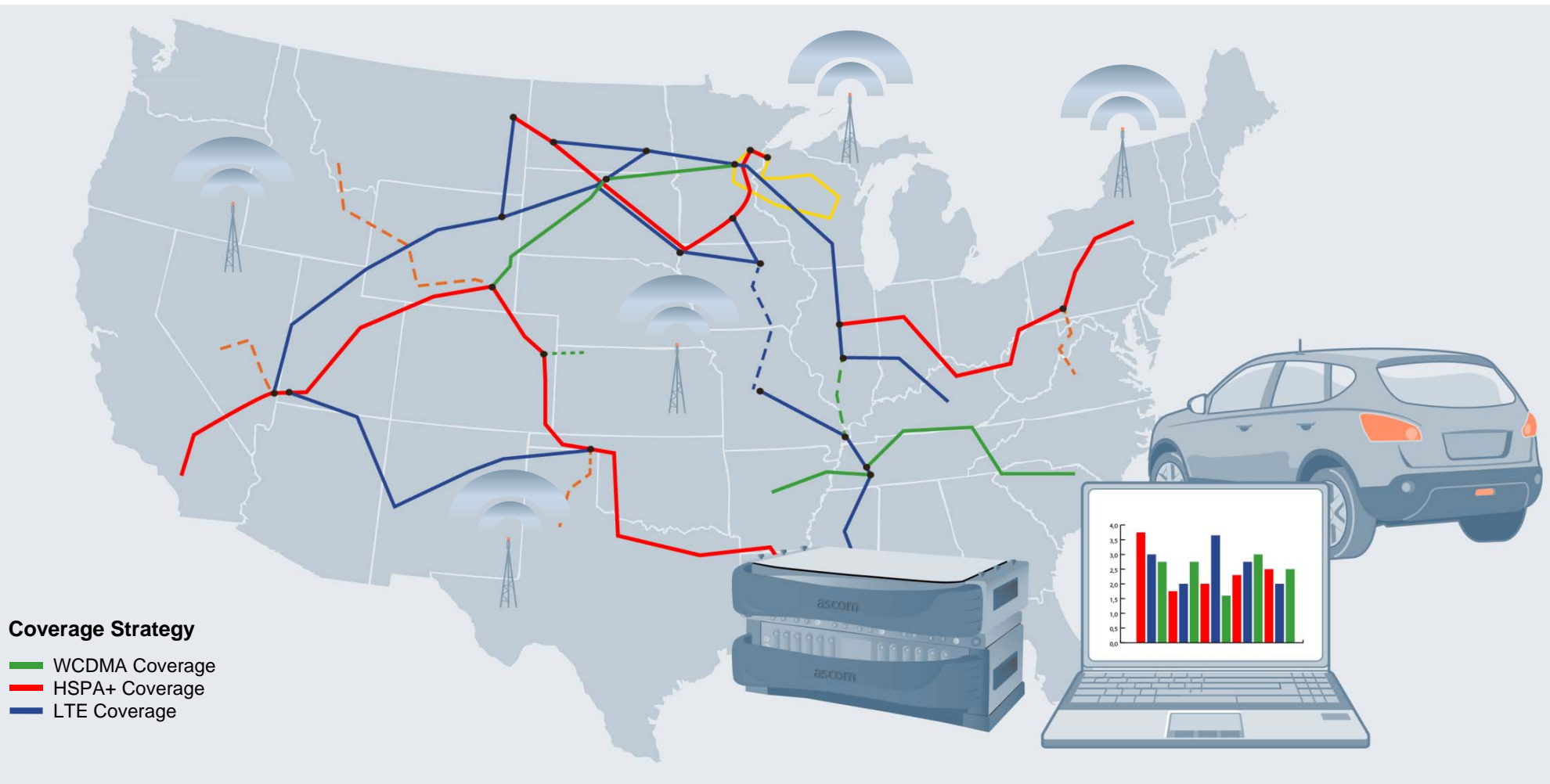
- Provides a direct comparison of multiple networks during a single drive test
- Utilizes multiple devices (phones, modems, scanners) all running in parallel
- Uses complex scripting capability to emulate customer activity
- Captures quality and radio parameters from actual subscriber devices
- Evaluates the entire network, end to end, utilizing the devices and services used by customers to provide a true perspective of the user experience

[ OVERVIEW ]

ascom

# TEMS SYMPHONY

BENCHMARK VOICE & DATA APPLICATIONS ON MULTIPLE CHANNELS SIMULTANEOUSLY





## WHY TEMS SYMPHONY

- Quality of service (QoS) is a key differentiator for attracting and retaining subscribers
- Understanding competition is one way to ensure differentiation
- TEMS Symphony measures the same services, from the same location, at the same time
- A direct comparison!



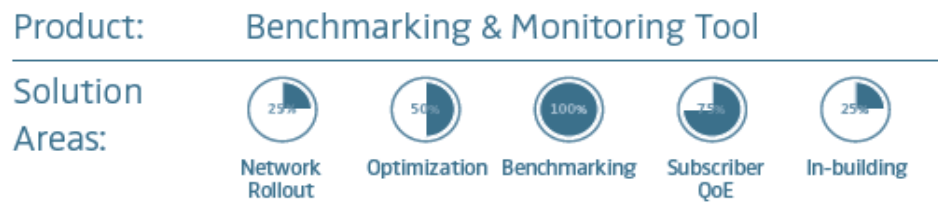
## HOW CAN TEMS SYMPHONY IMPROVE DIFFERENTIATION

- **Keep Track of Your Competitors** – TEMS Symphony will quickly give you insight into any changes (good or bad) to your competitors' networks, allowing you to respond, or capitalize
- **Target Optimization Efforts** – By focusing network optimization efforts on those areas where your performance is weakest, you can provide the highest level of perceived service quality, at the *lowest possible cost*
- **Attract and Retain Subscribers** – By making TEMS Symphony part of your continuous network improvement cycle, you can ensure that you are delivering the network quality necessary to appeal to high-revenue customers

# DIFFERENTIATE YOUR NETWORK WITH AN EFFICIENT BENCHMARKING PLATFORM

## TEMS Symphony

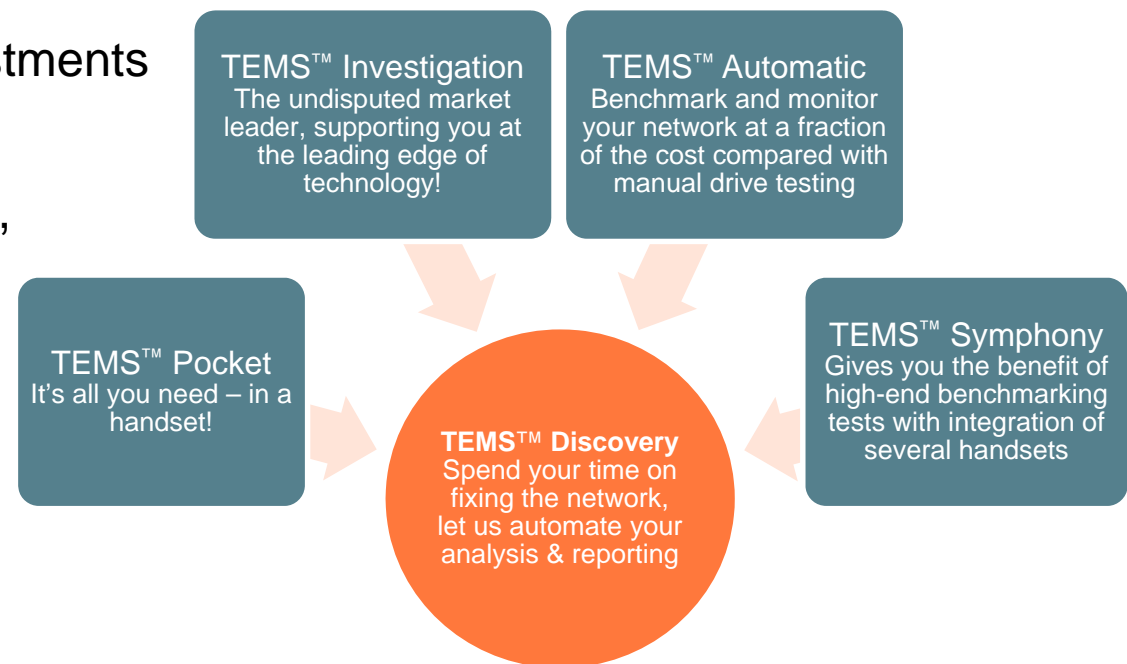
- Powerful, scalable, flexible – The only benchmarking solution you'll ever need



# TEMS SYMPHONY – POWERED WITH THE STRENGTHS OF THE ASCOM TEMS™ PORTFOLIO

## Customer Benefits

- **Investments** – Evolve with your investments shared across the portfolio
- **Operational costs** – One tool to learn, operate, administrate and support
- **Time to market** – Developed once, used by many
- **Quality** – All products share the same core, providing higher quality



Efficiency...

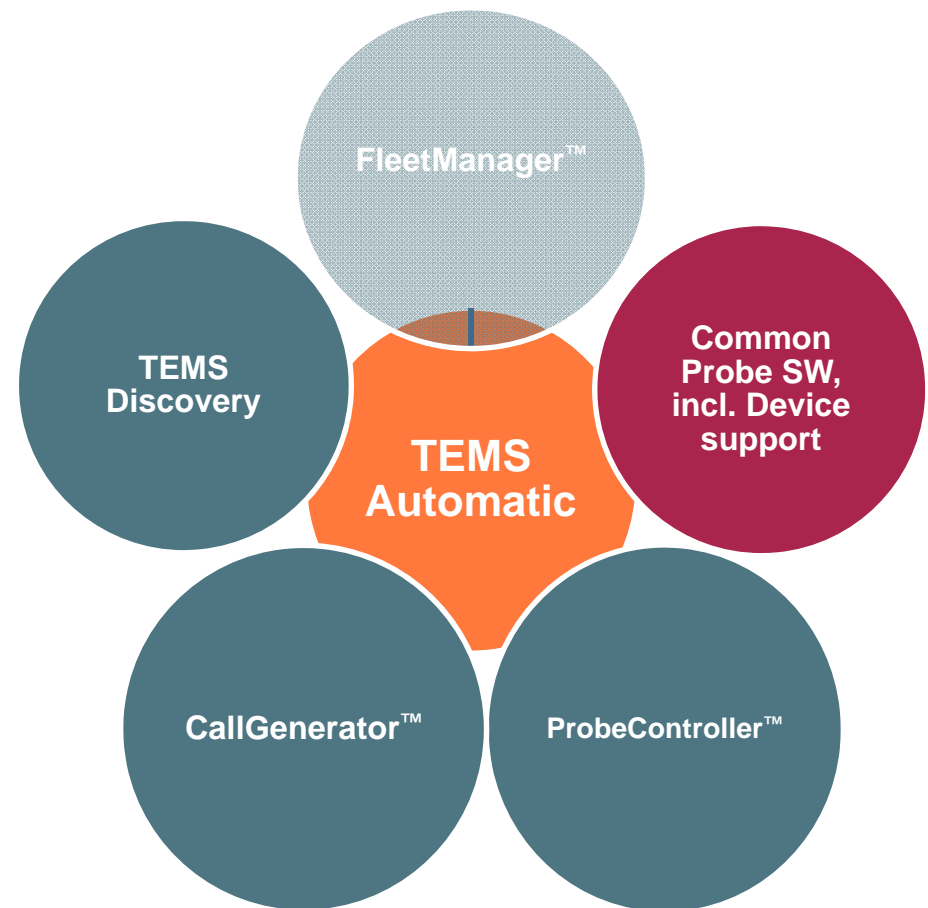


# TEMS SYMPHONY – POWERED WITH THE STRENGTHS OF THE ASCOM TEMS PORTFOLIO

## Common Component library used across the Ascom TEMS Portfolio

- Common Probe Software
- Common Device Support
- Common Scripting Tool
- ProbeController™ GUI
- Common Logfile Format (.TRP)
- TEMS Discovery post processing tool
- CallGenerator™
- FleetManager™\*

\* Requirement candidates for TEMS Symphony



....evolve with your Ascom TEMS Portfolio

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## AGENDA

- TEMS Symphony Overview
- **Key Features**
- What's Next?



## TEMS SYMPHONY – KEY FEATURES

- Diversity of support devices, to match subscriber behavior.
  - Smartphones
  - MiniCards
  - USB sticks
- Diversity of testable services and applications
- Utilizes standardized algorithms, such as PESQ and POLQA, for voice/VoIP and VQmon for streaming service testing.
- Flexible scripting handles each device individually and enables the assignment of parallel tasks.
- Powerful processors for testing LTE data speeds.
- Versatile deployment: Same system can be used in-vehicle, indoor and nomadic.
- User-friendly ProbeController™ speeds data collection via flexible script designer and graphical channel monitoring.
- TEMS Symphony can be combined with other TEMS data collection tools such as:
  - TEMS Pocket
  - TEMS Automatic
  - TEMS Investigation



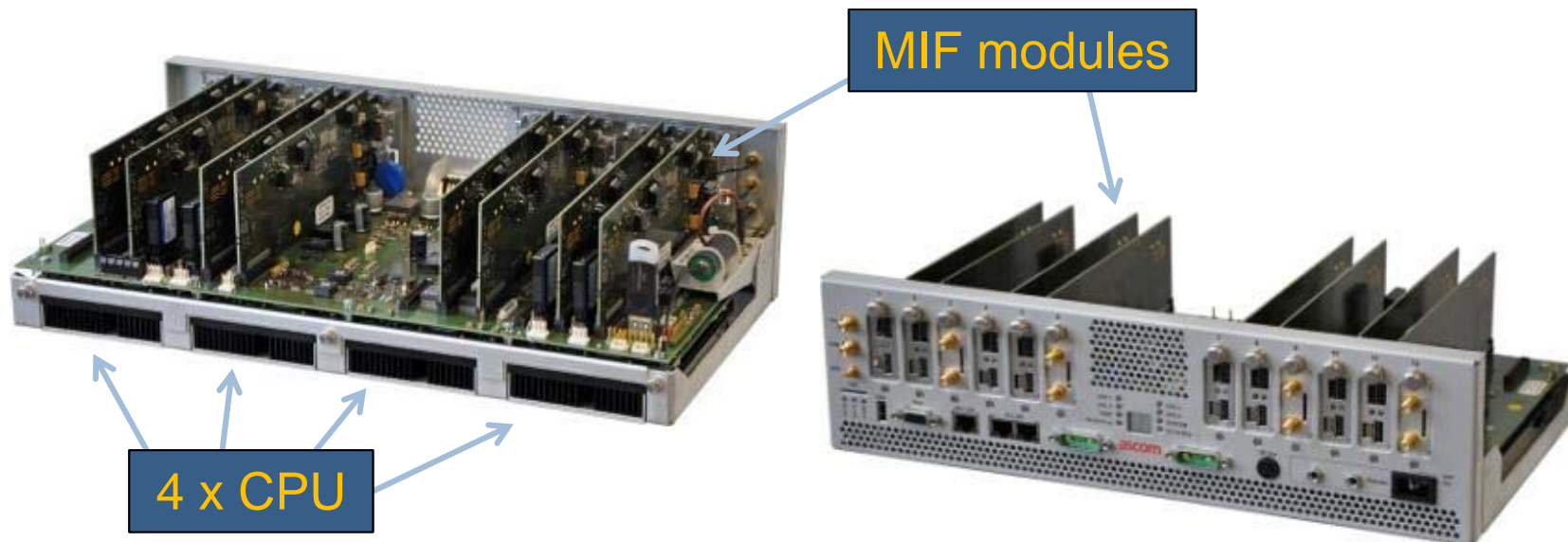
## MTP-4 ARCHITECTURE (1 OF 3)

- One detachable, external PC provides control and updates status during operation (remote wireless control is possible)
- Multiple devices can be simultaneously controlled by each of 4 individual, built-in processors
- Up to 2 x MTP-4 chassis can be daisy-chained, supporting up to 8 processors simultaneously
- The same hardware can be used for an indoor and in-car solution
- An isolation chamber for test phones is available for the in-car solution



## MTP-4 ARCHITECTURE (2 OF 3)

- MTP-4 mainboard contains 4 powerful processors and different measurement interface modules (MIFs)
- CPU type: Intel Core i7-2610UE dual core





## MTP-4 ARCHITECTURE (3 OF 3)

- Up to 12 media interface modules (MIFs) are supported per chassis
- The following types of MIFs are currently available:
  - **Phone MIF:** module to control test phones via USB interface, audio interface, SIM card slot. Provides power, and resets the phone if necessary
  - **USB 12V MIF:** module with 2 power-cycled USB interfaces and one switched 12VDC output to connect commercial USB modems and RF scanners
  - **MiniCard MIF:** module with Mobile Radio PCI-e MiniCard for Mobile Communication 2G/3G/4G, SIM card slot, 2 antenna jacks are provided

## ADDITIONAL HARDWARE FEATURES (1 of 2)

- 4 powerful CPUs (Intel Core i7 with 4GB RAM) on board
- 2 chassis may be daisy-chained, supporting 8 processors
- Up to 24 parallel testing channels (voice + data)
- Optional phone mounting platform (up to 5 phones each)
- Optional isolation chamber (up to 5 phones each)
- Vehicle kit with quick and easy installation of MTP-4 modules
- Portable kit for indoor measurements
- Easily accessible SIM card slots for all test devices
- Sensitive GPS on board
- Optional “Dead Reckoning” module



## ADDITIONAL HARDWARE FEATURES (2 of 2)

- Ruggedized (handling, shock, vibration)
- Extended input voltage range: 10 to 28VDC (continuous, short dips to 6VDC)
- Wide temperature range (0 to 60°C)
- Primary and backup power sources with integrated UPS functionality
- Hot swappable batteries may be exchanged during operation
- DC output for auxiliary equipment
- Easily accessible connectors
- Mechanical protection of cables and interfaces





## TEMS SYMPHONY – SUPPORTED DEVICES (1 OF 3)

### ▪ Smartphones

- Samsung GT-i9505 (Galaxy S 4 – EMEA) GSM 850/900/1800/1900, WCDMA/HSPA+ 850/900/1900/2100, LTE 800 (B20) / 850 (B5) / 900 (B8) / 1800 (B3) / 2100 (B1) / 2600(B7)
- LG VS870 (Lucid 2 – Verizon) CDMA 850/1900, EV-DO 850/1900, LTE 700 (B13)
- Samsung GT-i9305 (Galaxy S III – EMEA) GSM 850/900/1800/1900, WCDMA/HSPA+ 850/900/1900/2100, LTE 800 (B20) / 2600(B7)
- Samsung SGH-I747 (Galaxy S III – AT&T) GSM 850/900/1800/1900, WCDMA/HSPA+ 850/1900/2100, LTE 700 (B17) / AWS (B4)
- Samsung SPH-L710 (Galaxy S III – Sprint) CDMA 850/1900, EV-DO 850/1900, LTE 1900 (B2)
- Samsung SGH-T999L (Galaxy S III – T-Mobile US) GSM 850/900/1800/1900, WCDMA/HSPA+ 850/1900/AWS, LTE AWS (B4)
- Samsung SCH-I415 (Stratosphere II – Verizon) CDMA 850/1900, EV-DO 850/1900, LTE 700 (B13)
- Samsung SCH-R530 (Galaxy S III – U.S. Cellular) CDMA/EV-DO 850/1900/AWS, LTE 700 (B12) / 850 (B5) / 1900 (B2) / AWS (B4)

## TEMS SYMPHONY – SUPPORTED DEVICES (2 OF 3)

### ■ MiniCards

-  **Sierra Wireless MC7304 (Multi-Carrier – EMEA)** GSM 850/900/1800/1900, WCDMA/HSPA+ 850/900/1900/2100, LTE 800(B20) / 900(B8) / 1800(B3) / 2100(B1) / 2600(B7)
-  **Sierra Wireless MC7354 (Multi-Carrier – U.S.)** GSM 850/900/1800/1900, WCDMA/HSPA+ 850/900/1900/2100/AWS, EV-DO 850/1900/1700, LTE 700 (B13) / 700 (B17) / 850 (B5) / 1900 (B2) / 1900 (B25) / AWS (B4)
  - **Sierra Wireless MC7710 (LTE – EMEA)** GSM 900/1800/1900, WCDMA/HSPA+ 900/2100, LTE 800(B20)/900(B8)/1800(B3)/2100(B1)/2600(B7)
  - **Sierra Wireless MC7700 (LTE – Americas)** GSM 850/900/1800/1900, WCDMA/HSPA+ DC 850/1900/2100, LTE 700 (B17) / AWS (B4)
  - **Sierra Wireless MC7750 (LTE – Verizon)** EV-DO 850/1900, LTE 700 (B13)
  - **Sierra Wireless MC8795V (WCDMA Voice – EMEA)** GSM 850/900/1800/1900, HSDPA 850/900/1900/2100

### ■ Scanners

- PCTEL MX
- PCTEL EX
- PCTEL EXflex

 **Rohde & Schwarz TSMW**



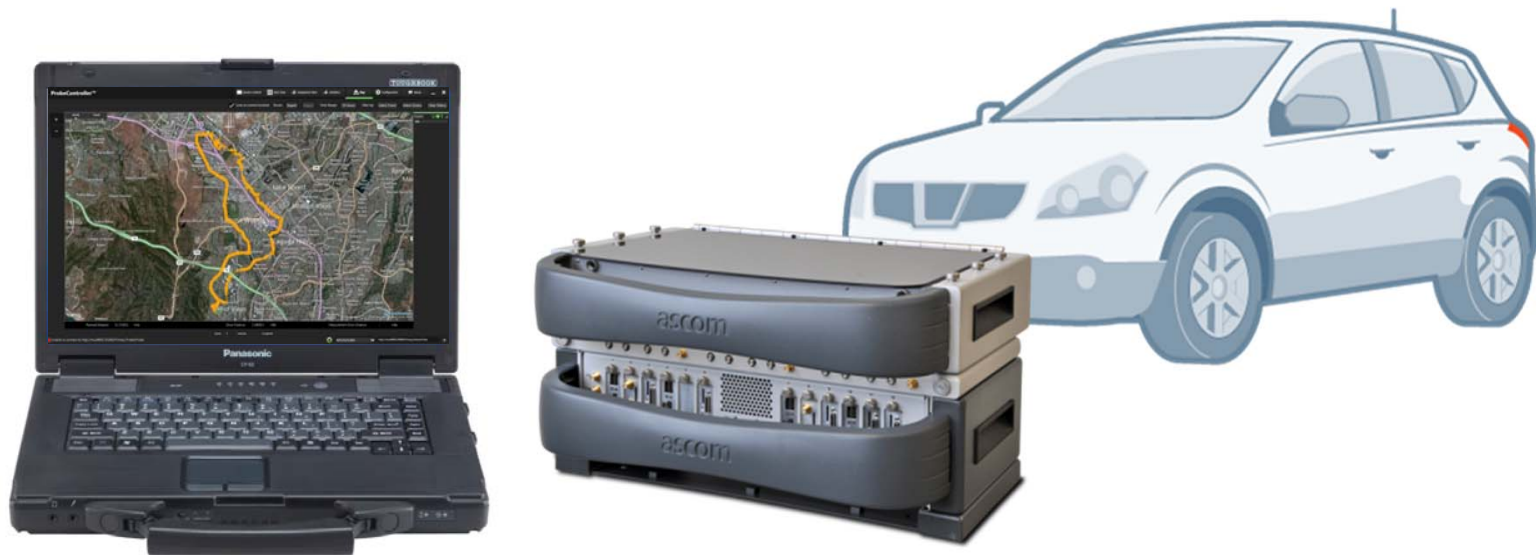
## TEMS SYMPHONY – SUPPORTED DEVICES (3 OF 3)

### ■ USB Modems

-  Netgear 330U (LTE – Canada & Brazil) GSM 850/900/1800/1900, WCDMA/HSPA+ DC 850/1900/2100, LTE AWS (B4) / 2600 (B7)
-  Huawei E306 (CMDA – EMEA/APAC) EV-DO Rev. A & B 850/1900
  - Huawei E392u-6 (LTE – EMEA) GSM 850/900/1800/1900, WCDMA/HSPA+ 900/2100, LTE 900(B8)/1800(B3)/2100(B1)/2600(B7)
  - Huawei E392u-12 (LTE – EMEA) GSM 850/900/1800/1900, WCDMA/HSPA+ 900/1800/2100, LTE 800(B20)/1800(B3)/2100(B1)
  - Huawei E398u-1 (LTE – EMEA) GSM 850/900/1800/1900, WCDMA/HSPA+ 900/2100, LTE 900(B8)/1800(B3)/2100(B1)/2600(B7)
  - Huawei E398u-15 (LTE – EMEA) GSM 850/900/1800/1900, WCDMA/HSPA+ 900/2100, LTE 800(B20)/1800(B3)/2600(B17)
  - Sierra Wireless 313U (LTE – Americas) GSM 850/900/1800/1900, WCDMA/HSPA+ DC 850/1900/2100, LTE 700 (B17) / AWS (B4)
  - Netgear 341U (LTE – Sprint) EV-DO 850/1900, LTE 800 (B26) / 1900 (B25) / 2500 (B41)
  - Pantech UML290 (LTE – Verizon) EV-DO 850/1900, LTE 700 (B13)
  - ZTE MF683 (HSPA+ DC – T-Mobile U.S.) GSM 850/900/1800/1900, WCDMA/HSPA+ DC 2100/AWS
  - Huawei E397 (LTE – U.S. Cellular) EV-DO 850/1900/AWS, LTE 700 (B12) / 850 (B5) / 1900 (B2) / AWS (B4)
  - Huawei E367u-8 (WCDMA EMEA/APAC) GSM 850/900/1800/1900, WCDMA/HSPA+ 850/900/1900/2100
  - Huawei E173u-1 (WCDMA EMEA) GSM 850/900/1800/1900, WCDMA/HSDPA 2100

## WHAT IS PROBECONTROLLER?

- ProbeController is a local GUI application for the mobile environment
- Designed to simplify the complex task of network benchmarking
- Easy to learn, and to use



...mobile display for probe and device status monitoring

# PROBECONTROLLER

- Mobile display for probe and device status monitoring
  - Notebook or tablet PC solution (Windows 7 or 8)
  - Up to 24 devices
- Multiple views enable management of probes, device, test scripts
  - Service Control View
  - Real Time View
  - Equipment View
  - Statistical View
  - Configuration View
- Safe Driver Mode – complies with driver safety regulations

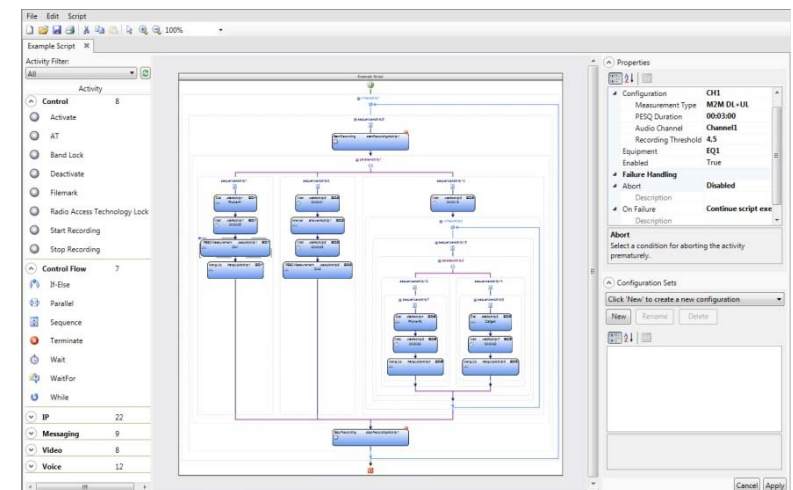


...new generation GUI – flexible and configurable

# SERVICE CONTROL SCRIPT DESIGNER

“Work order” handling – Common Portfolio solution already used by TEMS Investigation

- Simplifies data collection and service testing
  - Flexible and efficient creation of advanced test scripts
  - Easy to create, adapt, and reuse scripts
- Based on an intuitive flow chart concept
  - Drag-and-drop activities into workflow pane
  - Toolbox of control logic
  - Application of control functions to devices
  - Library of predefined building blocks
  - Configuration details in separate configuration sets

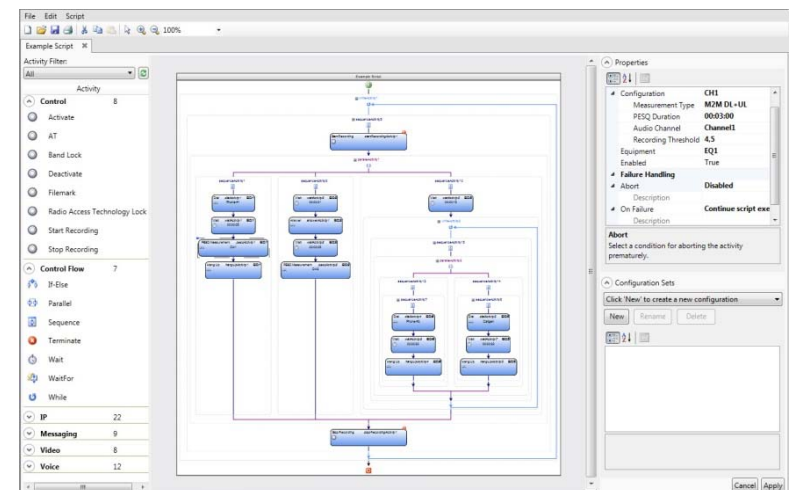


..... one tool to learn, operate, administrate and support

# SERVICE CONTROL SCRIPT DESIGNER

Consistent measurements across the Ascom TEMS Portfolio, applying  
IP trigger points and using our new logfile format

- Supports PS testing
  - FTP UL/DL
  - HTTP TEMS Browser/ IE9
  - HTTP file UL/DL
  - Ping
  - Iperf (TCP/UDP)
- Control functions
  - Lock on RAT
  - AT commands
- Toolbox of control logic
  - If-else
  - Sequence or Parallel
  - Wait (/for)



... flexible framework for recording of data



## SERVICE TESTING – DATA TESTS

Data testing using our common flexible and versatile framework for data recording

- HTTP Browser (TEMS Browser / IE9)
  - Browsing
  - HTTP File Upload / Download
  - HTTPS File Download
- FTP DL/UL, with support for load testing
  - Multiple sessions
  - Fixed duration time
- Iperf for enhanced bandwidth testing
  - TCP/ UDP
- Streaming – YouTube
  - Public server, TCP/IP with MOS score – nonintrusive



...shared across the TEMS Portfolio!

# DATA TESTING – SUMMARY

	MTP-4		
Device capabilities	Qualcomm based USB Modems	Sierra Wireless MC77x0	Sierra Wireless MC73xx
FTP DL/UP	✓	✓	✓
HTTP TB browser	✓	✓	✓
HTTP IE browser	✓	✓	✓
HTTP file DL/UL	✓	✓	✓
HTTPS file DL	✓	✓	✓
Ping (ICMP)	✓	✓	✓
SMS		✓	
Video Streaming Throughput	✓	✓	✓
Email (POP3/SMTP)		✓	
Iperf (UDP/TCP)	✓	✓	✓

## SERVICE TESTING – VOICE TESTS

### Voice testing solutions:

- Circuit Switched Calls
  - PESQ and POLQA
  - To/From CallGenerator
  - Mobile-to-Fixed (MOC)
  - Fixed-to-Mobile (MTC)
  - Mobile-to-Mobile
- VoLTE Calls
  - POLQA Wideband
  - Mobile-to-Mobile



...New support for VoLTE calls!

# VOICE TESTING – SUMMARY

	MTP-4								
Device capabilities	Samsung GT-i9505	Samsung GT-i9305	LG VS870	Samsung SGH-I747	Samsung SPH-L710	Samsung SGH-T999L	Samsung SCH-I415	Samsung SCH-R530	Sierra Wireless MC8795V
Voice PESQ	✓	✓	✓	✓	✓	✓	✓	✓	✓
Voice POLQA NB/SWB	✓	✓	✓	✓	✓	✓	✓	✓	✓
Mobile-to-Fixed (MOC)	✓	✓		✓	✓	✓	✓	✓	✓
Fixed-to-Mobile (MTC)	✓	✓		✓	✓	✓	✓	✓	✓
Mobile-to-Mobile	✓	✓	✓	✓	✓	✓	✓	✓	✓
VoLTE			✓						
Blixt™ Bandwidth Measurement	✓	✓							

## INTRODUCING BLIXT™

- Blixt™ – a patent pending, available bandwidth measurement (ABM) technology
  - Reduce the cost and time required to test network performance and deploy new capacity
  - Reduce drive testing requirements related to throughput testing by at least **50%**
    - Each measurement gives UL and DL throughput as well as delay measurements
  - Test capacity on a live network without significantly impacting subscriber service
- Benefits with TEMS Symphony:
  - No capacity limitation on test equipment
  - Multiple networks can be tested simultaneously
  - Suitable for benchmarking campaigns as it will significantly reduce the required amount of transferred bytes.  
**Less bytes used = less cost.**

*"Saved capacity is immediately available to consumers"*

The future of available bandwidth measurements!



## ASCOM'S BLIXT TECHNOLOGY WINS AWARD

**Ascom Network Testing is being recognized for its innovative, industry-leading product, Blixt™**

- Winner of 2013 Fierce Innovation Awards: Telecom Edition
  - Unique operator-reviewed awards program from the publishers of *FierceWireless*, *FierceTelecom*, and *FierceCable*
  - Judges evaluated submissions based on the following criteria:  
**technology innovation, financial impact, market validation and end-user customer experience**

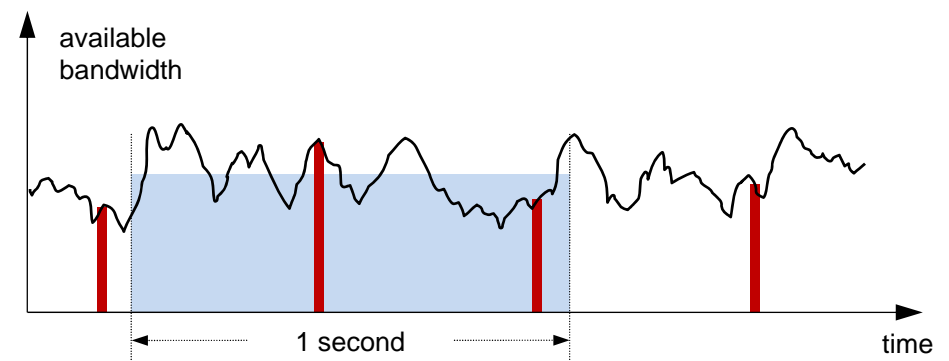
*"The Fierce Innovation Awards celebrate the companies who are on the cutting edge of innovation in the wireless, wireline and advanced TV and network sectors of our industry"*



## HOW DOES BLIXT™ WORK

- The trick is to load the data pipe in a clever way
  - The algorithm sends trains of UDP packets in bursts approximately twice per second
  - Peak load reaches maximum throughput of network, utilizing its full bandwidth
  - Automatic adaptation to minimize intrusion level (amount of data needed to obtain accurate metric)
- Client-server communication in which Ascom initially provides servers per region for easy test setup

*"Test capacity on a live network without significantly impacting subscriber service"*



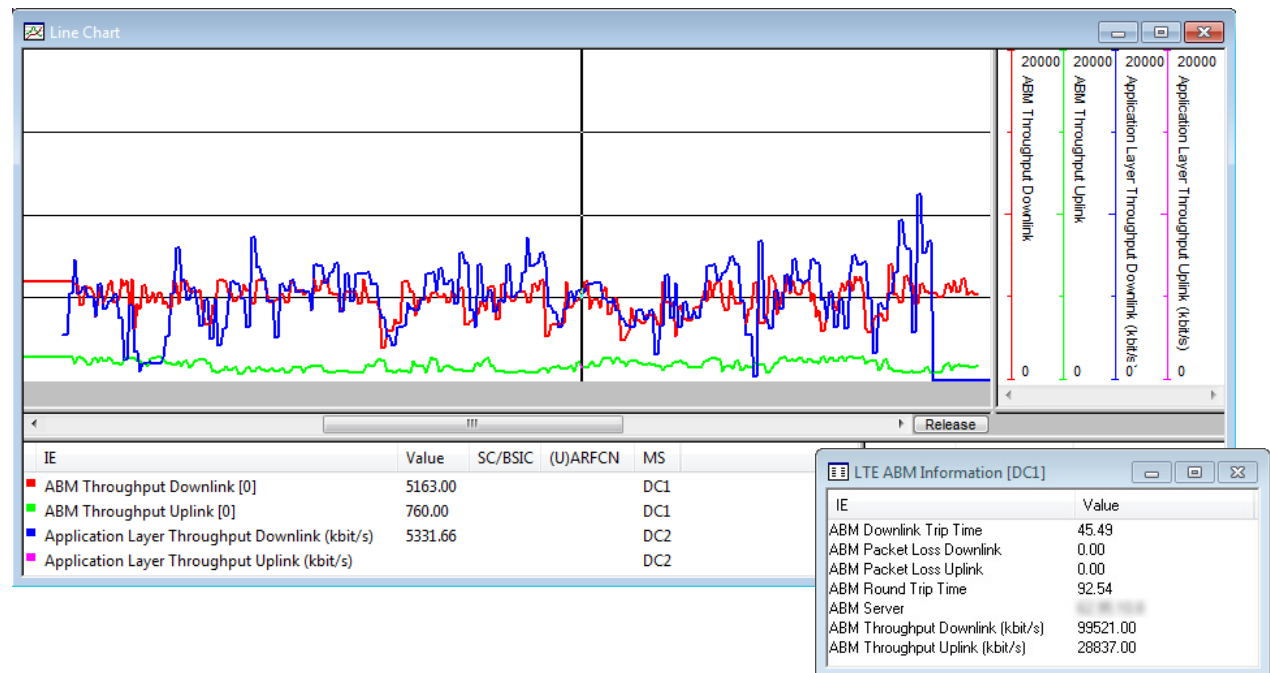
# BLIXT™ IN TEMS SYMPHONY

- Comparing ABM and FTP
  - Throughput values for DL correlate very well – ABM vs FTP
  - For ABM UL, throughput and delay are obtained simultaneously

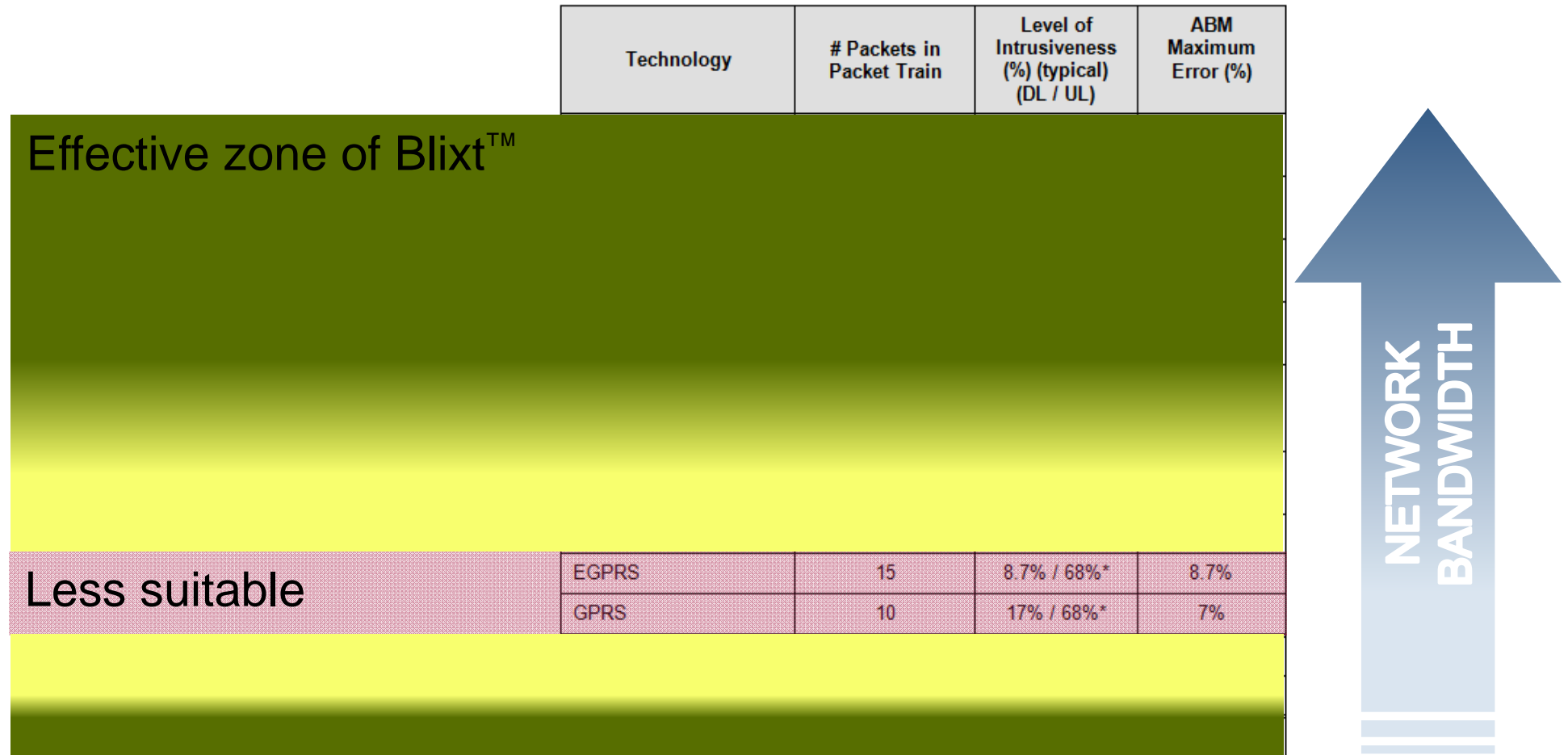
FTP intrusiveness= 100%  
ABM intrusiveness\* = 5%

Same test case  
and result utilizing

**95%\***  
less resources



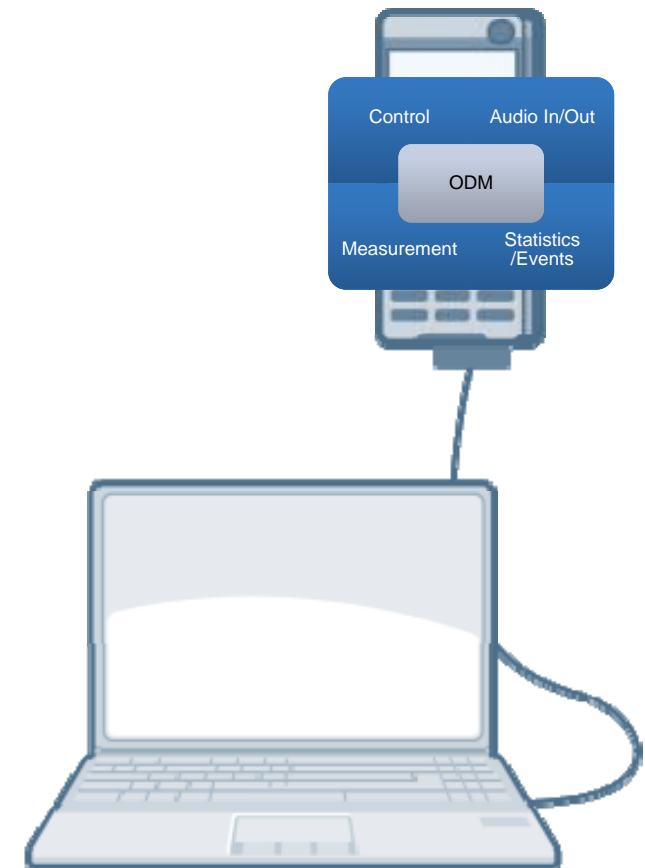
# BLIXT™ ACCURACY



Measurements done in a perfect radio environment

## FEATURING VOLTE TESTING

- Ascom's flexible solution includes a VoLTE testing node (On-Device Measurement Module, or ODM) inside the terminal
- Raw IP logging from Qualcomm chipset can be decoded and monitored in real-time
- Full IP trace logging during VoLTE calls
- Captures the true end-user experience



The Ascom TEMS solution is commercially deployed and in use for VoLTE testing on commercial LTE networks

## SERVICE TESTING – PCTEL SCANNING

Scanning support for **PCTEL SeeGull family**, including:

- PCTEL MX scanner (WCDMA/CDMA/LTE), multiband, multitechnology scanning
- PCTEL EXflex (WCDMA/CDMA/LTE) programmable multiband, multitechnology scanning
- PCTEL EX scanner (WCDMA/CDMA/LTE)

Capability/device	PCTEL EX	PCTEL EXflex	PCTEL MX
GSM scanning capabilities			
RSSI scanning – static ARFCN set	✓	✓	✓
RSSI scanning – BSIC decoding	✓	✓	✓
RSSI scanning – C/I measurement	✓	✓	✓
RSSI scanning – system info decoding	✓	✓	✓
Spectrum analysis	✓	✓	✓
WCDMA scanning capabilities			
Pilot scanning – Top N	✓	✓	✓
Pilot scanning – SIB decoding (continuous)	✓	✓	✓
Pilot scanning – high speed/high dynamic	✓	✓	✓
P-SCH + S-SCH	✓	✓	✓
Max number of UARFCNs	12	12	12
RSSI scanning	✓	✓	✓
Spectrum analysis	✓	✓	✓
LTE scanning capabilities			
RSSI scanning	✓	✓	✓
Signal scanning	✓	✓	✓
Spectrum scanning	✓	✓	✓
MIMO scanning option			✓



...shared across the TEMS Portfolio!



## FEATURING PCTEL EXFLEX

- The next step in the evolution of the PCTEL EX platform – provides the flexibility operators need to adapt to increasing network complexity.
- Support for the main technologies utilized by carriers today
  - TD-LTE, LTE(FDD), WCDMA, GSM, CDMA, EV-DO, TD-SCDMA
- Supports any cellular band between 300 MHz to 3.8 GHz
- Advanced scanning capabilities with low power consumption (20 W)
  - High Dynamic Range
  - Fast scan speeds for greater data density
  - GSM/WCDMA Layer 3 information
- Support for Wideband spectrum analysis
  - 300 MHz to 3.8 GHz
  - Test signal power of Wi-Fi or Public Safety networks



## Variable band PCTEL EX scanner

## PCTEL EXFLEX BENEFITS

- **Single hardware platform**
  - 06900 – Base hardware platform, bands and technologies added separately
  - 06900S – Super configuration supporting all bands and technologies
- **No band limitations**
  - Support for all 3GPP defined bands (300 MHz to 3.8 GHz range)
  - E-UTRA bands available as UL and DL pairs
- **Simplified expansion and upgradeability**
  - Band and technology available as software upgrades
  - New additions can be done remotely
- **EX-based receiver**
  - EX is a field proven platform for the past 5 years
  - EXflex performance is the same or better than EX
- **All accessories included**
  - Power Cable, Car lighter ( 9'), USB data Cable
  - GPS Antenna, 698-3000 MHz Multi-Band Mag Mount Antenna ( 12')



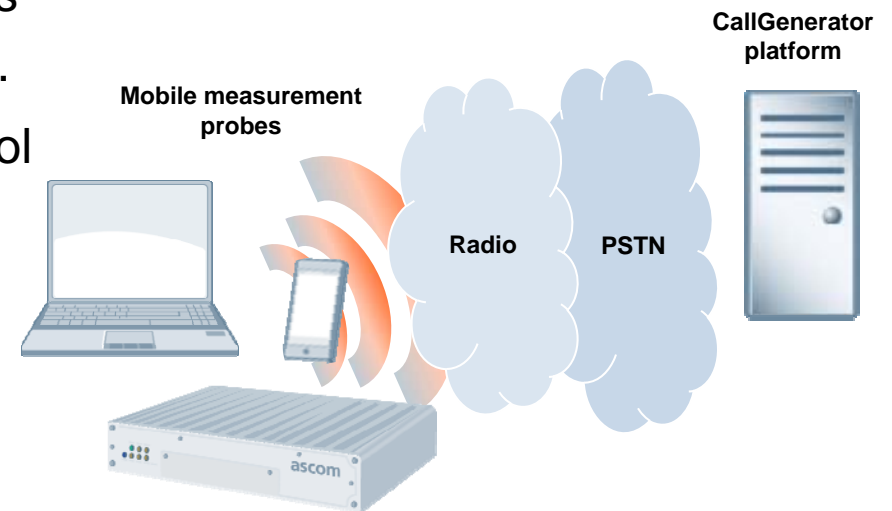
Variable band PCTEL EX scanner

## WHAT IS CALLGENERATOR

CallGenerator is a stationary, fixed, landline probe. Offering functionality for advanced speech quality testing of mobile-to-fixed networks from end to end by calculating PESQ & POLQA scores to mimic human speech perception.

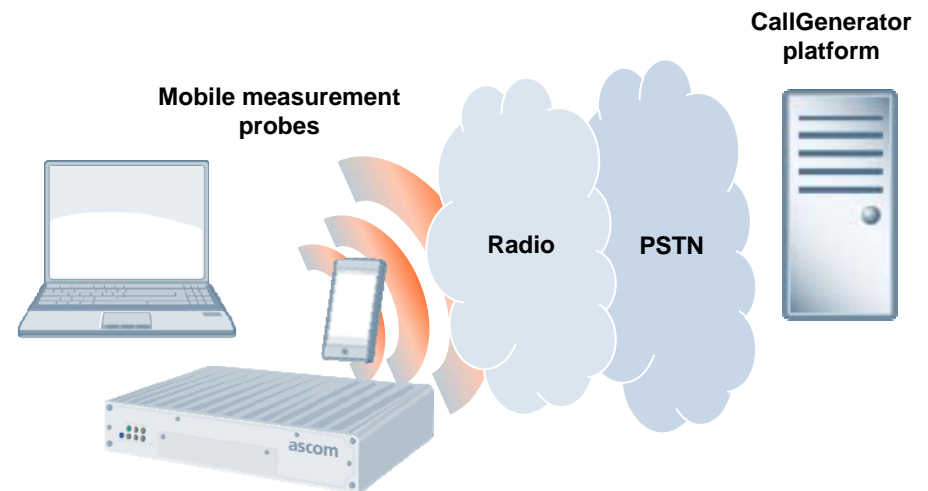
Throughout voice test calls, a speech sentence is played on the voice channel uplink and downlink.

- The probe controls the CallGenerator via control signaling (DTMF) at test start-up.
- CallGenerator calculates test scores on the uplink, while ...
- Probe calculates test scores on the downlink.
- Part of post processing, uplink and downlink values are merged and correlated with each other.



## CALLGENERATOR

- Ascom reintroduces its improved CallGenerator supporting PESQ/POLQA measurements common for all TEMS products
- Flexible configuration supporting 1-90 channels
- Server hardware and calling cards for PSTN, ISDN, E1 or T1 interface can be supplied from Ascom
- Porfoliowide implementation
  - TEMS Investigation
  - TEMS Pocket
  - TEMS Automatic
  - TEMS Symphony



CallGenerator 1.2 – a multitalented voice tester

## CALLGENERATOR STANDARDS

The PESQ or POLQA algorithm calculates a quality score by comparing the transmitted sentence with the undistorted reference, resulting in a calibrated MOS score used for reporting.

- PESQ (Perceptual Evaluation of Speech Quality) algorithm, standardized as ITU Recommendation P.862 (along with P.862.1, 2, and 3)
  - To support testing of NB (narrowband, 300-3400 Hz)
- POLQA (Perceptual Objective Listening Quality Assessment) algorithm, standardized as ITU Recommendation P.863
  - To support testing of NB (narrowband, 300-3400 Hz) or SWB (super-wideband, 50-14000 Hz)

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## AGENDA

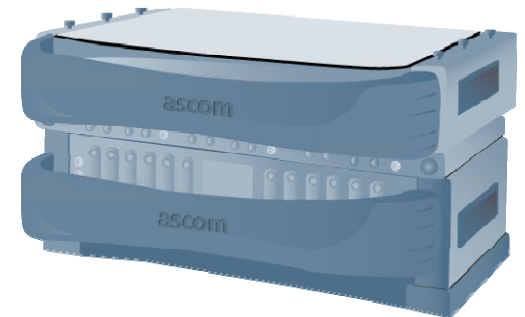
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## ON-DEVICE SERVICE TESTING

- Moving service testing to the terminals
- Captures the true end-user experience
- Enables testing of proper user equipment QoS settings and IP stack characteristics
- Maintains control and coordination through service control scripts for multiple devices (repeatable testing)
- *IP throughput using on-device HTTP service testing will be available for specific smartphones in TEMS Symphony 7.4.1*



Measurements from a user's perspective

## TEMS SYMPHONY 7.5

For the latest updates on planned features, please refer to the TEMS SYMPHONY ROADMAP presentation.

## TEMS™ DISCOVERY

For further details on the post processing of TEMS Symphony logfiles, please refer to TEMS Discovery product information.

## LEGAL DISCLAIMER

This document contains specific forward-looking statements, e.g. statements including terms like “believe”, “expect” or similar expressions. Such forward-looking statements are subject to known and unknown risks, uncertainties and other factors which may result in a substantial divergence between the actual results, financial situation, development or performance of Ascom and those explicitly presumed in these statements.

Against the background of these uncertainties readers should not rely on forward-looking statements. Ascom assumes no responsibility to update forward-looking statements or adapt them to future events or developments.

[ ]

THANK YOU!

